



## Shipping Policy

Orders placed through our website will have a delivery fee calculated based on the distance travelled, volume and weight of the goods.

### AUSTRALIAN DELIVERY

Campania Alimentari ships Australia wide and is able to deliver dry, chilled and frozen product subject to certain restrictions to your delivery destination. You will be contacted so as to discuss your particular requirements.

### INTERNATIONAL DELIVERY

Campania Alimentari does not accept international orders through our website, please contact us on [sales@campania.com.au](mailto:sales@campania.com.au) or +613 9359 2799 to enquire about an international order.

### SHIPPING POLICY

Delivery within Australia:

Delivery provider and associated costs within Australia are calculated by a third-party platform based on:

- the specified shipping address
- the weight and estimated physical dimensions of the complete order, including packaging.

### INCORRECT INFORMATION AND ATTEMPTED DELIVERY:

Delivery costs are calculated based on the information provided by the Customer at the time of placing the order. Where a delivery address is incomplete, incorrect, undeliverable or where the delivery service has attempted but has been unable to successfully complete the delivery, our carrier may charge additional fees for parcel returns and collections. These fees will be charged to the customer prior to the re-release of the order. Campana Alimentari will make contact with the customer in these instances to confirm delivery details prior to processing any additional fees and prior to re-releasing goods.